

# COX BUSINESS

## Service Assurance Plan



### Protect your business from unexpected repair costs.

The Cox Business Service Assurance Plan is a monthly service that offers reliable inside-wire maintenance for a small monthly fee per line. Coverage includes diagnosis and repair of the inside telephone wiring and jacks that provide your Cox Business VoiceManager<sup>SM</sup> phone service.

The Cox Business Service Assurance Plan gives you peace of mind by protecting against unexpected repair costs. Experienced, reliable Cox Business technicians will quickly troubleshoot the wiring and jacks associated with your phone service to ensure your service is up and running in the shortest time possible, at the lowest cost to you. Even if the problem is in your telephone equipment, Cox Business will isolate the source of the issue at no additional charge.

### Customer Benefits

- One call to Cox Business for installation and ongoing support
- Protects against unexpected wire repair costs
- Gets your service up and running in the shortest time possible
- The plan includes all wire up to your phone jack\*

**For more information on protecting your business wiring, contact your Cox Business account executive.**

\*The plan does not include the repair or replacement of telephone sets or other premise systems or Internet equipment at your premises. The plan does not include wire larger than four pair, special wiring or jacks used in connection with complex telephone equipment or other premise systems and services provided by companies other than Cox. Other restrictions apply; see Cox Business Service Assurance Plan contract addendum for all terms and conditions.